

Command term	Definition—asks students to:	ITGS example
analyse	break down in order to bring out: <ul style="list-style-type: none"> • the essential elements • structure • any underlying assumptions and any interrelationships involved. 	Analyse the impact of introducing an Internet use policy into a workplace. (6 marks)
compare	describe two (or more) situations and present the similarities between them.	In ITGS the phrase “describe the similarity between ...” will be used instead of compare. Describe one similarity between an Intranet and the Internet. (2 marks)
contrast	describe two (or more) situations and present the differences between them.	In ITGS the phrase “describe the difference between ...” will be used instead of “contrast”. Describe one difference between a flat-file database and a relational database. (2 marks)
define	give a clear and precise meaning of a given word, term or concept.	Define the term data redundancy. (2 marks)
describe	present the characteristics of a particular topic.	Describe one use of information technology in a dentist’s office. (2 marks)
discuss	offer a considered and balanced review of a particular topic. Opinions or conclusions should be presented clearly and supported by empirical evidence and sound argument.	Discuss how a client–server network can help provide reliable IT services to a company. (5 marks)
distinguish	make clear the differences between two or more concepts/terms.	Distinguish between a computer model and a computer simulation. (3 marks)
evaluate	make an appraisal by weighing up the strengths and limitations of different evidence and arguments.	The network administrator has proposed a backup system for the library that creates a full backup every Friday. Evaluate this proposal. (8 marks)
examine	consider an argument or concept in a way that uncovers the assumptions and interrelationships of the issue.	Examine two benefits of adopting consistent interface standards throughout the company. (4 marks)
explain	describe, giving reasons.	Explain one way that facial recognition technology can assist an airline traveller. (3 marks)
identify	recognize and state briefly a distinguishing fact or feature.	Identify the protocol used to transmit web pages. (1 mark)
to what extent	evaluate the success or otherwise of an argument or concept. Opinions and conclusions should be presented clearly and supported with empirical evidence and sound argument.	Ordinary citizens have been able to capture world events using their camera phones. These pictures can be sent to newspapers for immediate publication. To what extent is freedom of information outweighed by a potential invasion of the privacy of individuals being photographed. (10 marks)